

Animal Medical Centre Cattery Terms & Conditions

- All cats will be examined for fleas and worms. Should fleas be found or if not recently treated, suitable medication will be administered and treatment will be given at your expense.
- If your cat has been treated for fleas at home prior to entering the cattery, the following flea preparations will be accepted: Prinovox, Frontline, Advocate, Advantage, Effipro, Capstar, Stronghold, or Program. For Worms the following products will be accepted: Milpro, Milbemax, Profender or Drontal.
- All cats must be fully vaccinated against cat flu and feline enteritis prior to admission. This means each cat must have a valid vaccine certificate signed by a vet and vaccines must have been administered within the last 12 months.
- For hygiene reasons, all bowls, litter trays and bedding are supplied by Animal Medical Centre Garden Cattery. Bedding can be supplied by us or the owner. But Animal Medical Centre takes no responsibility for loss or damage to any bedding, toys etc that are supplied by the owner of the animal.
- All cats over the age of 6 months must be neutered; this is to reduce stress levels among other boarding cats.
- If your cat is not under veterinary care at Animal Medical Centre and is registered at another veterinary practice, please supply details of your current veterinary practice and pet insurance details at time of admission.
- For your cat's welfare: if your cat becomes unwell whilst in the cattery, we will contact you using the contact details provided. Should it prove necessary, cats may be removed from the cattery and admitted to the cat ward, and medical boarding and veterinary treatment will be provided at your expense. Medical observation may be required if your cat presents with any of the following symptoms: vomiting, diarrhoea, constipation, straining during urination (or any urinary problems), sneezing, nasal and/or eye discharge, presence of blood in stool or urine, and loss of appetite.
- Cats will not be admitted or discharged on Sunday's or bank holidays.
- Cats are boarding at the sole risk of the owner and whilst every care will be taken, the management shall not be liable for loss, injury or death or any problems such as stress or ill health arising from their visit.
- All outstanding fees are to be paid at the time of collection.
- Without any prejudice to any lien confirmed by law, management shall have a lien for any animal in their possession boarded by owner to secure all monies owing by the client under this agreement.
- To secure your cat's holiday boarding a non-refundable deposit must be paid at the time of booking. This must be done by debit or credit card as we are unable to accept cheques.
- A deposit of 50% of total boarding fees will be taken on admission for all clients using the cattery for the first time. The full amount will be taken for stays of less than 4 days.
- Multiple cats from the same household will be able to board together at the owner's request. By signing below you are consenting to have your cats board together in the same cabin, if and only if, this is what you requested when booking them in. Cats staying in cabins together will need to be separated if they become stressed or unhappy with sharing a cabin. This can happen when staying together in an unfamiliar, enclosed space, even if they are usually perfectly happy together at home. In this case cats would be separated into two single cabins and the charges for the stay would be changed accordingly.
- Abandonment: If a cat is not collected within a 14 days period **after** the booked check-out date with no notification, and we are unable to make or receive contact from the owner or the owners designated emergency contact with the details provided, the cat is considered to be abandoned and can be surrendered to a registered rescue and rehoming centre.